

Non-Return to Sewer Allowance Application

Customer Details:

Customer reference:

Meter serial no:

Company name:
(if applicable)

Contact name:

Telephone no:

Mobile:

Email address:

Property address:

Postcode:



Please answer the following questions and follow the instructions:-

1. Do you have canteen facilities?

Yes ☐ No ☐

2. How many staff are there on site?

3. I do not discharge a trade effluent, but a significant amount of water is used up in the production processes:

Yes ☐ No ☐

If Yes, please go to **Section A.**

4. My business is agricultural:

Yes ☐ No ☐

If Yes, please go to **Section B.**

5. My business provides sporting, recreational or leisure facilities:

Yes ☐ No ☐

If Yes, please go to **Section C.**

6. I use significant volume of water for other purposes. This water is not subsequently discharged to a public sewer:

Yes ☐ No ☐

If Yes, please go to **Section C.**

Section A - Water used in Production Processes:

Please describe what the water is used for:

Estimated annual usage of mains water **NOT** discharged to sewer (please give unit of measure, e.g. litres, cubic metres):

Basis of your estimate e.g. if sub-meter readings are available, then please provide such information and any associated calculations:

Section A continued:

Please provide any other information to support your claim for a reduction in sewage charges e.g. sketch of drainage arrangements:

N.B. All relevant information will enable your assessment to be verified. Please use separate pieces of paper if necessary.

Is there more than one water supply to the business?

Yes ☐ No ☐

If Yes, please specify the other customer reference relevant to your non-return to sewer claim:

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After completing this section, please proceed to **Section D**.

Section B - Farming and Agriculture:

Please answer the following questions with respect to the metered supply for which the claim is being made:

A. Does the water meter supply outbuildings, troughs etc.?

Yes ☐ No ☐

B. Are the farm outbuildings connected to the sewer?

Yes ☐ No ☐

If No, please describe where the effluent from this area drains to:

C. Does the water meter supply the farmhouse?

Yes ☐ No ☐

D. Is the farmhouse connected to the sewer?

Yes ☐ No ☐

E. How many people live at the farmhouse/property?

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F. Approximately, how many livestock do you have?

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G. Is there more than one water supply to the business?

Yes ☐ No ☐

If Yes, please specify the other customer reference relevant to your non-return to sewer claim:

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Section B continued:

Please describe the nature of your business e.g. dairy, beef etc and include any seasonal business e.g. caravan/camping facilities on site:

Please provide any other information to support your claim for a reduction in sewage charges e.g. sketch of drainage arrangements:

N.B. All relevant information will enable your assessment to be verified. Please use separate pieces of paper if necessary.

After completing this section, please proceed to **Section D**.

Section C - Sporting, Recreational, Leisure Facilities, or Other:

A. Is irrigation carried out on site?

Yes ☐ No ☐

If Yes, please provide details of frequency and method of watering:

B. Is the claim with respect to a swimming pool?

Yes ☐ No ☐

If Yes, please provide the length, width and depth (in metres) of the pool:

Is the pool internal or external?

Internal ☐ External ☐

If this claim is for something other than irrigation or a swimming pool, then please describe below what the water is used for:

C. Is there more than one water supply to the business?

Yes ☐ No ☐

If Yes, please specify the other customer reference relevant to your non-return to sewer claim:

Section C continued:

Estimated annual usage of mains water **NOT** discharged to sewer (please give unit of measure, e.g. litres, cubic metres):

Basis of your estimate e.g. if sub meter readings are available, then please such information and any associated calculations:

Please provide any other information to support your claim for a reduction in sewage charges e.g. sketch of drainage arrangements:

N.B. All relevant information will enable your assessment to be verified. Please use separate pieces of paper if necessary.

After completing this section, please proceed to **Section D**.

Section D - Declaration:

NOTE: This section must be completed.

- *I declare that the information I have given is correct to the best of my knowledge and belief and understand that if I have knowingly given any false information, I may be liable to prosecution.*
- *I accept that this information may be subject to verification by Dŵr Cymru Welsh Water, before any allowance for non-return to sewer is granted.*
- *I undertake to notify Dŵr Cymru Welsh Water of any change in circumstances that affect this claim.*

Signed:

Name (please print):

Date: / / Position in company (if applicable):

You are welcome to provide any other information that you feel may be relevant to this application on a separate sheet.

Further information supplied: Yes / No (please circle as appropriate)

Please return your completed application form to: Dŵr Cymru Customer Services, PO Box 690, Cardiff CF3 5WL